

Referral Criteria

Is the person over 50?
Do they live in Bristol?
Does the person have social, practical or emotional needs that are currently unmet?

Examples of referral reasons include:

- Social Isolation
- Low level depression/anxiety/stress
- Bereavement
- Information, advice or guidance
- Carers Support
- Debt or benefit issues
- Housing Issues
- Exercise and Healthy Living
- Mobility Support

No

Yes

Screening Questions. Is the person:

- Known to be aggressive or violent
- Living with moderate or advanced dementia
- Suffering with moderate or severe depression or anxiety?
- Otherwise unable to engage or have the ability to make decisions?
- Currently seeing a CPN?
- Drug or alcohol dependent?
- Seeing a probation officer?

Yes

No

**Do not refer for
Navigation**

**Refer for
Navigation**

- Gain consent from the person.
- Fill in the referral form and via post/email or telephone through referral
- If possible, leave/show person info leaflet about service and give brief explanation of service

You may wish to consider one of the following:

- Dementia Wellbeing Service – Navigation for people with a diagnosis of dementia and their carers
- Second Step Navigation – Specialising in Mental Health